

BOROUGH OF LEMOYNE

“The little town that has it all!”

Lemoine Borough Council Public Hearing Minutes—September 5, 2019

A Public Hearing relative to the Verizon cable franchise renewal was held at 6:30 p.m. on Thursday, September 5, 2019 at the Borough Office. Present were Councilmembers Zachary Border, Joe Gargiulo, Dan Green, Kasha Griva, Bob Rapak, Sue Yenchko and Council President Gale Gallo. Also present were Mayor David G. Beasley, Borough Manager Cindy L. Foster, Code Enforcement Officer Tom Yurchison, Maintenance Department Superintendent Cliff Karlsen, Wastewater Treatment Plant Superintendent Bob Oakes, West Shore Regional Police Department Chief Michael Hope and Borough Engineer Mike Knouse.

Council President Gallo made opening remarks explaining that this hearing is part of the preliminary portion of the franchise renewal in which the Borough reviews Verizon’s past performance and identifies future cable-related community needs. She then opened the floor for public comment. Being none, she opened the floor for comments from Councilmembers.

1. **Ms. Griva** expressed her dismay with the lack of customer service and ongoing rising cable prices noting that cable companies consistently raise rates when contracts expire. She felt a better response should be provided to existing customers than the price-break game that seems to take place to lure back customers who decide to switch cable providers.
2. **Mr. Gargiulo** stated he was sorely disappointed that no one from Verizon attended this hearing and also raised concerns about the generous offers made to customers who cancel services in an attempt to regain the business.
3. **Ms. Yenchko** was also disappointed that Verizon did not attend the meeting to explain the state of the art facilities that are promised through the renewal process. She also questioned the negative impact streaming could have on the cable networks before voicing her unhappiness in general with Verizon.

Being no further comment, the hearing was unanimously adjourned at 6:45 p.m.

Respectfully submitted,

Cindy L. Foster
Borough Manager/
Borough Secretary